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PATENT APPLICATION  
DOCKET NO. 10991149-2

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JUN 16 2004

GROUP 3600

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

**INVENTOR(S):** Qiming Chen, et al.

**SERIAL NO.:** 09/464,311 **GROUP ART UNIT:** 3623

**FILED:** 12/15/1999 **EXAMINER:** A.K. Robinson Boyce

**SUBJECT:** "Customer Profiling Apparatus for Conducting Customer Behavior  
Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

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THE COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

SIR:

**Amendment G**

In response to the Office Action dated March 9, 2004, please amend the above-referenced application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.

06/10/2004 MMKONEN 00000034 082025 09464311

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Serial No.: 09/464,311  
Case No. 10991149-2  
Amendment G

EV 372458139